

# Information on the processing of cookies

## 1. General information about cookies

Cookies are text files that are stored in the cache of your internet browser (e.g. Internet Explorer or Firefox) when you visit our PrismaLife AG website or the website of the customer portal "myPrismalife.com" or our website for the use of inSign (signature software).

Essentially, there are two different types of cookies:

- Session cookies store information that is used during your current browser session. These cookies are automatically deleted as soon as you close your browser.
- Persistent cookies store information between multiple visits to the website so that you will be recognized as a returning user at another visit. This has the advantage for you that your computer does not have to be registered when you return again to an encrypted page. These cookies remain on your device until you delete them.

Cookies

- do not store any personal data
- cannot transmit viruses
- cannot cause any damage to your computer
- cannot read e-mail addresses
- cannot transfer your history file
- cannot send e-mails without your knowledge

We only use them for statistical analyses in order to monitor how successful our internet presence is. These statistics are anonymously analysed.

You can configure your browser to be informed about the use of cookies so that you can decide on a case-by-case basis whether to accept them. Alternatively, your browser can be configured to reject cookies under certain conditions, or in general, to automatically delete cookies when you close your browser. Disabling cookies may limit the functionality of this website. You can find more information by using the help function of the internet browser on your computer to access the internet.

In accordance with the relevant provisions of the GDPR on the processing of your data, we will inform you below about which cookies are stored for what purpose, on what legal basis and for how long:

## 2. Use of cookies

### a) on the PrismaLife AG website

When you visit our website, and depending on the area you access, "cookies" will be stored on your computer. These allow us, as the website provider, to store data that is relevant to us. For example, it will make it easier to browse our website or to make our offering more user-friendly, effective and secure.

#### aa) Cookies that are generally required (session cookies)

We use the cookies that are generally required (session cookies) for the general use of our website. They save information on certain actions that are carried out. These cookies are required to allow functional website navigation and the use of certain website functions, such as our contact form. They make it easier for you, as a user, to visit our website, as you can make ideal use of various areas of our website in a manner that is convenient. Some website functions require the use of these cookies, and in case of deactivation, some functions cannot be used.

As a general rule, the data is processed on the basis of our legitimate interests pursuant to article 6 paragraph 1 f) of the GDPR. We have a legitimate interest in operating a website that offers corresponding functions for general information and communication purposes, as well as to present our company.

If you visit our website in order to initiate the process of taking out an insurance policy (e.g. to obtain information about the General Terms and Conditions), or in order to manage or terminate an existing policy, then, by way of exemption from the above, the legal basis for the processing of your data is article 6 paragraph 1 b) of the GDPR (entering into/performing a contract).

These cookies are automatically deleted as soon as the browser is closed.

#### bb) Functional cookies (persistent cookies)

Function-related cookies (persistent cookies) allow us, to gear the website to your personal preferences, by saving entries and selections made by you. These settings only apply when you visit our website and cannot be used by other websites. This allows you to make full use of the website and is enables a better alignment with your personal preferences.

The data is processed on the basis of our legitimate interests pursuant to article 6 paragraph 1 f) of the GDPR. We have a legitimate interest in using appropriate techniques to improve your user experience. If you do not wish this, you can set up your browser so that you are informed about the setting of cookies and can allow them in individual cases. Please note that a deactivation of the cookies may result in a restriction of the functionality on our website.

The maximum storage period for this type of cookies is one year. They are deleted automatically after this period has expired.

### cc) Performance-related cookies (persistent cookies)

Performance-related cookies (persistent cookies) help to measure data traffic and the technical functionality of our website. This allows us to identify which areas of our website are most often visited and whether any error messages have appeared on these pages. This allows us to make our website more user-friendly. The processing aims to improve the quality of the website as well as its technical optimisation.

The data is processed on the basis of our legitimate interests pursuant to article 6 paragraph 1 f) of the GDPR. We have a legitimate interest in using appropriate techniques to improve the user experience. If you do not wish this, you can set up your browser so that you are informed about the setting of cookies and can allow them. Please note that deactivation of the cookies may result in a restriction of the functionality on our website. The maximum storage period for this type of cookies is two years. They are deleted automatically after this period has expired.

### dd) Overview of cookies used on our website

Name	Storage period	Purpose of processing	Type of cookie
mtm_consent_removed	30 years	website analysis (Matomo)	PERSISTENT COOKIES

### b) in the myPrismaLife customer portal

When you visit the myPrismaLife customer portal, and depending on the area you access, "cookies" are stored on your computer. These allow us, as the customer portal provider, to store data that is relevant to us, for example to make our offering more user-friendly, effective and secure.

#### aa) Cookies that are generally required (session cookies)

We use the cookies that are generally required (session cookies) to facilitate the general use of our myPrismaLife customer portal. They save information on certain actions that you carry out. These cookies are required to allow functional navigation in the customer portal and the use of certain functions in the myPrismaLife customer portal. They make it easier for you, as a user, to visit our myPrismaLife customer portal, as you can make optimum use of various areas of our myPrismaLife customer portal in a manner that is convenient for you. Some functions in the myPrismaLife customer portal require the use of these cookies, i.e. these functions cannot be used if cookies are deactivated.

As a general rule, the data is processed on the basis of our legitimate interests pursuant to Article 6(1f) GDPR. We have a legitimate interest in operating a customer portal that offers corresponding functions for general information and communication purposes, as well as in order to present our company.

If you visit our myPrismaLife customer portal in order to initiate the process involved in taking out an insurance policy with us or in order to manage or terminate an existing policy, then, by way of derogation from the above, the legal basis for the processing of your data is Article 6(1b) GDPR (entering into/performing a contract).

These cookies are automatically deleted as soon as you close your browser.

#### bb) Functional cookies (persistent cookies)

Functional cookies (persistent cookies) allow us to tailor our myPrismaLife customer portal to suit your personal preferences by saving the entries and selections you make. These settings only apply when you visit our myPrismaLife customer portal and cannot be used by other websites. This allows you to make full use of the myPrismaLife customer portal and tailors it better to suit your personal preferences.

The data is processed on the basis of our legitimate interests pursuant to Article 6(1f) GDPR. We have a legitimate interest in using appropriate techniques to improve your user experience.

In addition, the use of cookies generally requires your consent. You can grant this consent by continuing to use the myPrismaLife customer portal and clicking on "OK" to confirm that you agree to the cookie policy when you visit our myPrismaLife customer portal. You have the option of choosing how you want these cookies to be used in your browser settings.

The maximum storage period for these cookies is one year. They are deleted automatically after this period has expired.

#### cc) Performance-related cookies (persistent cookies)

Performance-related cookies (persistent cookies) help us to measure data traffic and the technical functionality of our myPrismaLife customer portal. This allows us to identify which areas of our website you visit most often and whether any error messages appear on these pages. This allows us to make the use of our myPrismaLife customer portal more user-friendly. As a result, the data is processed in order to improve the quality of the myPrismaLife customer portal and its technical optimisation.

The data is processed on the basis of our legitimate interests pursuant to Article 6(1f) GDPR. We have a legitimate interest in using appropriate techniques to improve your user experience.

In addition, the use of cookies generally requires your consent. You can grant this consent by continuing to use the myPrismaLife costumer portal and clicking on "OK" to confirm that you agree to the cookie policy when you visit our myPrismaLife costumer portal. You have the option of choosing how you want these cookies to be used in your browser settings.

The maximum storage period for these cookies is two years. They are deleted automatically after this period has expired.

#### dd) Overview of cookies used in our myPrismaLife costumer portal

Name	Storage period	Purpose of processing	Type of cookie
sessionKey	Session time	active session detection for security and assignment	SESSION COOKIES
loginKey	Session time	active session detection for security and assignment	SESSION COOKIES
security	Session time	active session detection for security and assignment	SESSION COOKIES

#### c) on the website of the inSign software

When you visit the website for submitting an electronic signature, so-called "cookies" are stored on your device, in which we, as the provider of this website, store data relevant to us, e.g. in order to facilitate surfing on the website for submitting an electronic signature.

##### aa) Generally required cookies (session cookies)

We use generally required cookies (session cookies) for the general use of the website to submit an electronic signature. In this way, certain actions performed by you are stored. These cookies are necessary for a functional navigation on the e-signature website. As a user, your visit to the e-signature website will be made easier as you will be able to use various areas of the site in an optimal way. In some cases, the use of these cookies is necessary for the functionality of the e-signature website, i.e. if they are deactivated, individual functions cannot be used.

As a rule, the processing is based on our legitimate interests pursuant to article 6, paragraph 1, letter f) of the GDPR. Our legitimate interest is to operate a website with corresponding functionalities for submitting an electronic signature.

Insofar as you use the inSign software to provide an electronic signature in order to conclude a contract or to manage or terminate an existing contract, the legal basis for the processing of your data is, in derogation of this, article 6, paragraph 1, letter b) of the GDPR (initiation or execution of a contract).

As soon as you close the browser, these cookies are automatically deleted.

##### bb) Function-related cookies (persistent cookies)

Functional cookies (persistent cookies) enable us to tailor the e-signature website to your personal preferences by storing your inputs and selections. These settings are only valid for visits to this website and cannot be used by other websites. This is to enable full use of the e-signature website and better targeting of your personal preferences.

The processing is based on our legitimate interests pursuant to article 6, paragraph 1, letter f) of the GDPR. Our legitimate interest is to use appropriate techniques to improve your user experience. If you do not wish this, you can set up your browser so that you are informed about the setting of cookies and can allow them in individual cases. Please note that deactivation may result in a restriction of functionality on our website.

#### cc) Overview of the cookies used on our inSign website

Name	Storage period	Purpose of processing	Type of cookie
CookieInfoScript	no expiry date	stores the information whether the cookie notice has already been confirmed by you or not	PERSISTENT COOKIES
INSIGN_JWT	until the end of the operation	stores internal data for the execution of the electronic signature process	SESSION COOKIES
JSESSIONID	until the end of the operation	stores the session ID of the current process for submitting an electronic signature	SESSION COOKIES

#### d) on the Prisma BrokersLounge website

When you visit our website, depending on the area, the so-called "cookies" are stored on your computer, in which we, as the provider of this website, store data relevant to us, e.g. to facilitate surfing on the website or to make our offer more user-friendly, effective and secure.

#### **aa) Generally required cookies (session cookies)**

We use generally required cookies (session cookies) for the general use of our website. This allows certain actions you perform to be stored. These cookies are necessary for functional navigation on the website and for the use of certain website functions, such as our contact form. This makes it easier for you as a user to visit our website, as you can conveniently make optimal use of various areas of our site. In some cases, the use of these cookies is necessary for the functionality of the website, i.e. if they are deactivated, individual functions cannot be used.

Processing is generally carried out on the basis of our legitimate interests in accordance with Art. 6 (1) (f) GDPR. Our legitimate interest is to operate a website with appropriate functionalities for general information and communication purposes and to present our company.

These cookies are automatically deleted when you close your browser.

#### **bb) Function-related cookies (persistent cookies)**

Functional cookies (persistent cookies) enable us to tailor our website to your personal preferences by storing your entries and selections (e.g. your preferred language or the region you are in). These settings are only valid for visits to our website and cannot be used by other websites. This serves to enable full use of the website and better alignment with your personal preferences.

Processing is based on our legitimate interests pursuant to Art. 6(1)(f) GDPR. Our legitimate interest lies in using appropriate technologies to improve your user experience. If you do not want this to happen, you can set your browser to notify you when cookies are set and allow them on a case-by-case basis. Please note that deactivating cookies may restrict the functionality of our website.

These cookies are automatically deleted when you close your browser.

#### **cc) Performance-related cookies (persistent cookies)**

Performance-related cookies (persistent cookies) help us to measure the data traffic and technical functionality of our website. This enables us to identify which areas of our site you visit most frequently and whether any error messages appear on these pages. In this way, we create a more user-friendly experience for the use of our website. The purpose of processing is therefore to improve the quality of the website and to optimise it technically.

Processing is based on our legitimate interests pursuant to Art. 6(1)(f) GDPR. Our legitimate interest lies in improving your user experience and using appropriate technologies to do so. If you do not want this to happen, you can set your browser to notify you when cookies are set and allow them on a case-by-case basis. Please note that deactivating cookies may restrict the functionality of our website.

The maximum storage period for these cookies is two years. After this period, they are automatically deleted.

#### **dd) Overview of the cookies used on our Prisma BrokersLounge website**

Name	Storage period	Purpose of processing	Type of cookie
wp-wpml_current_language	Session	Used to determine which language should be used for users	HTTP COOKIE