

Overview of PrismaLife AG's most important service providers

<i>Service provider</i>	<i>Data-collection task or objective transferred to the service provider</i>	<i>Health data</i>
Processor		
<i>ALL CONSULTING AG</i>	<i>Advice and support services</i>	<i>No</i>
<i>ALPHA ComCenter GmbH</i>	<i>Office service hotline</i>	<i>Occasionally</i>
<i>CleverReach GmbH & Co. KG</i>	<i>Distribution and technical administration of the email newsletter</i>	<i>No</i>
<i>ERS Rechtsanwalts-gesellschaft mbH</i>	<i>Private investigation agency for business</i>	<i>No</i>
<i>FastViewer GmbH</i>	<i>Online meetings, webinars and remote maintenance</i>	<i>No</i>
<i>Google Inc.</i>	<i>Web analysis (Google Analytics)</i>	<i>No</i>
<i>ifa Gesellschaft für Finanz- und Aktuarwissenschaften mbH</i>	<i>Advice, pricing, data validation and data analyses</i>	<i>Occasionally</i>
<i>Lifeware SA</i>	<i>Provision of inventory management software</i>	<i>Yes</i>
<i>Medical Direct Deutschland GmbH</i>	<i>Risk assessment</i>	<i>Yes</i>
<i>Pro Claims Solution GmbH</i>	<i>Processing of claims, service identification and fact-finding in claims</i>	<i>Yes</i>
<i>RelIntra GmbH medizinisch-berufkundlicher Beratungs- und Reintegrationsdienst</i>	<i>Medical and work-related hotline information for assistance services required</i>	<i>Yes</i>
<i>Valucor (Liechtenstein) AG</i>	<i>Advice, pricing, data validation and data analyses</i>	<i>Occasionally</i>
<i>Zenit Unternehmensberatung Anstalt</i>	<i>Advice, support of application services, customer services, benefit services and distribution services</i>	<i>Yes</i>
Categories of processor		
<i>Data destroyer</i>	<i>Disposal and destruction of data storage material, recycling of old equipment</i>	<i>No</i>
<i>Printers and postal services providers</i>	<i>Printing services and services inserting material into envelopes</i>	<i>No</i>
<i>IT and telecommunications service provider</i>	<i>Provision, maintenance and care of software and hardware components, programming and testing, advice and support services</i>	<i>Occasionally</i>
Third parties		
<i>Credit reference agencies</i> <i>Creditreform Boniversum GmbH</i> <i>Creditreform Konstanz Müller & Schott GmbH & Co. KG</i>	<i>Credit score check</i>	<i>No</i>

<i>Auskunftsstelle über Versicherungs-/Bausparkassenaußendienst und Versicherungsmakler in Deutschland e.V. (AVAD)</i>	<i>Identification of dubious and unreliable brokers</i>	<i>No</i>
<i>Thomson Reuters</i>	<i>Identification of politically exposed and high-risk persons (World-Check database)</i>	<i>No</i>
<i>Banks</i>	<i>Financial services, payment transaction processing, safe custody account administration</i>	<i>No</i>
<i>Consultancy companies, consultants and actuaries</i>	<i>Advice, pricing, data validation and data analyses</i>	<i>Occasionally</i>
<i>Berufsbildungswerk der Deutschen Versicherungswirtschaft (BWW) e.V.</i>	<i>Documentation of insurance brokers' training</i>	<i>No</i>
<i>Collection companies awt Rechtsanwälte Creditreform Konstanz Müller & Schott GmbH & Co. KG</i>	<i>Debt collection</i>	<i>No</i>
<i>Instinctif Deutschland GmbH</i>	<i>Communication and PR work</i>	<i>No</i>
<i>KPMG AG Wirtschaftsprüfungsgesellschaft</i>	<i>Legal advice</i>	<i>Occasionally</i>
<i>Market research and opinion polling companies</i>	<i>Conducting customer satisfaction surveys</i>	<i>No</i>
<i>CJF Consulting</i>	<i>Projection of the insurance portfolio (Mo.net software)</i>	<i>No</i>
<i>Public institutions & authorities</i>	<i>Compliance with statutory reporting obligations</i>	<i>No</i>
<i>Postal services providers</i>	<i>Letter collection and delivery</i>	<i>Occasionally</i>
<i>Lawyers Dr. Frohnecke & Partner Dres. Lohner, Fischer, Igwecks & Collegen Partnerschaft mbH awt Rechtsanwälte</i>	<i>Legal advice, representation in court</i>	<i>Occasionally</i>
<i>Auditors Ernst & Young AG Mazars AG</i>	<i>Audits</i>	<i>Occasionally</i>
<i>Reinsurance companies PartnerRE RGA</i>	<i>Reinsurance of insurance policies, risk and benefit assessment and risk assessment in individual cases, accumulation control</i>	<i>Occasionally</i>

<i>SwissRe</i>		
<i>softfair GmbH</i>	<i>Comparison program for brokers and non-exclusive agencies for quote preparation</i>	<i>Occasionally</i>
<i>Insurance brokers</i>	<i>Insurance brokerage, providing support to customers</i>	<i>Yes</i>

Note:

The aim of this service provider list is to create transparency regarding the processing of your data on the basis of the declaration of consent and release from confidentiality. All the service providers who collect, process or use personal data as agreed on behalf of PrismaLife AG are included in the list. Any data subject can object to the transfer of his or her data to the aforementioned service providers, e.g. in writing or by email to datenschutz@prismalife.com. In this case, data is not transmitted if an assessment shows that the data subject's legitimate interests outweighs PrismaLife AG's interest because of the data subject's particular personal situation. In life insurance, this occasionally also involves health data or personal data protected under Art. 104 of the Liechtenstein Act on the Supervision of Insurance Undertakings (e.g. the content of the insurance policy). However, this does not mean that your data will be passed on to all the service providers.

PrismaLife AG service provider list as of 18 March 2019