

Privacy policy in the cooperation with PrismaLife AG

When providing the contractual services, the intermediary, its employees and/or self-employed staff and its affiliated pool partners and/or other persons involved in the brokerage or advisory services (sub-brokers) come into contact with a large amount of personal data that is protected by the General Data Protection Regulation (GDPR).

The purpose of the GDPR is to protect natural persons from having their personal rights impaired by the handling of their personal data. It ultimately protects the sensitive data of our customers and that of the intermediary, its employees and / or self-employed staff as well as its affiliated pool partners and/or other persons involved in the brokerage or counselling (sub-brokers).

To ensure the protection of sensitive data, it is important that the most important regulations are explained below to the intermediary, its employees and/or self-employed staff as well as its affiliated pool partners and/or other persons involved in the brokerage or counselling (sub-brokers).

1. Data protection regulations for personal data of the intermediary

Firstly, we inform the intermediary, its employees and/or self-employed staff and its affiliated pool partners and/or other persons involved in the brokerage or counselling (sub-brokers) about the processing of their personal data by PrismaLife AG.

In addition to customer data, PrismaLife AG also processes personal data of the intermediary, its salaried and/or self-employed employees, and its affiliated pool partners and/or other persons involved in the brokerage or counselling (sub-brokers). The legal basis on which PrismaLife AG processes their data and the rights to which they are entitled can be found in detail in the "Data protection information for intermediaries". PrismaLife AG reserves the right to amend the data protection information. The latest version of the data protection information is available at <https://www.prismalife.com/en/data-protection/>.

2. data protection regulations for personal data of customers of PrismaLife AG

According to the GDPR, the intermediary is a so-called "third party" (cf. Art. 4 No. 10 GDPR) vis-à-vis PrismaLife AG and as such is to be regarded as an independent "controller" (cf. Art. 4 No. 7 GDPR) for compliance with data protection regulations. Accordingly, he must expect all consequences - including criminal law - in the event of violations.

In this respect, the intermediary, its salaried and/or self-employed employees and its affiliated pool partners and/or other persons involved in the brokerage or counselling (sub-brokers) are also informed about the regulations on handling the personal data of PrismaLife AG customers.

The intermediary warrants that it will ensure that its affiliated pool partners and/or other persons involved in brokering or advising (sub-brokers) ensure that the customers (policyholders, insured persons) do not

- > obtain consent to data processing for the intermediary if they submit insurance applications to PrismaLife AG via the intermediary or manage customers' insurance contracts with PrismaLife AG via the intermediary, and
- > provide customers with the necessary data protection information in accordance with Art. 13 GDPR.

2.1 Information on the exercise of data subject rights

Under the General Data Protection Regulation, the data subject has the right of access under Art. 15 GDPR, the right to rectification under Art. 16 GDPR, the right to erasure under Art. 17 GDPR, the right to restriction of processing under Art. 18 GDPR and the right to data portability under Art. 20 GDPR. There is also a right of cancellation in accordance with Art. 7 para. 3 GDPR and a right of objection in accordance with Art. 21 GDPR. In addition, you have the right to lodge a complaint with a data protection supervisory authority (Art. 77 GDPR).

In order to be able to process the rights described in a timely manner, the intermediary, its employees and/or self-employed staff and its affiliated pool partners and/or other persons involved in the brokerage or counselling (sub-brokers) shall inform PrismaLife AG immediately in writing of the complaints and/or enquiries received by them from data subjects, insofar as these are enquiries regarding the processing of personal data.

data of the data subjects from the insurance contract relationship with PrismaLife AG. Its salaried and/or self-employed employees and its affiliated pool partners and/or other persons involved in brokering or advising (sub-brokers) shall immediately inform their responsible intermediary, who shall then inform PrismaLife AG of any complaints and/or enquiries received from data subjects.

2.2 Cooperation with the supervisory authority and other authorities

The intermediary and its affiliated pool partners and/or other persons involved in the brokerage or advice (sub-brokers) and PrismaLife AG shall cooperate with the supervisory authority in the fulfilment of its tasks upon request.

The intermediary must inform PrismaLife AG immediately of any inspections and measures taken by the supervisory authority insofar as they relate to the fulfilment of the contract with PrismaLife AG. This shall also apply if a competent authority investigates the processing of personal data at the intermediary as part of misdemeanour or criminal proceedings or if the data of PrismaLife AG at the intermediary is endangered by seizure or confiscation, by insolvency or composition proceedings or by other events or measures by third parties.

If the intermediary or PrismaLife AG is subject to an inspection by the supervisory authority, administrative offence or criminal proceedings, a liability claim by a data subject or a third party or any other claim in connection with the performance of the contract, both parties shall support the other party to the best of their ability.

2.3 Obligation to report data breaches

PrismaLife AG shall be informed immediately in writing if it becomes aware of a breach of the protection of personal data pursuant to Art. 33 and 34 GDPR that is processed in connection with the contractual relationship with PrismaLife AG. The intermediary's notification shall be addressed directly to the Data Protection Officer of PrismaLife AG (dataprotection@prismalife.com). Its employees and/or self-employed staff as well as its affiliated pool partners and/or other persons involved in the brokerage or counselling (sub-brokers) shall inform their responsible intermediary immediately, who shall then inform PrismaLife AG of a data breach.

2.4 Secure communication

The intermediary, its salaried and/or self-employed employees and its affiliated pool partners and/or other persons involved in the brokerage or advice (sub-brokers) are required to communicate with PrismaLife AG via the data-secure communication option within the intermediary portal and to provide PrismaLife AG with documents worthy of protection via this channel.

2.5 Reference to the information obligations of PrismaLife AG

The intermediary, its salaried and/or self-employed employees and its affiliated pool partners and/or other persons involved in the brokerage or advice (sub-brokers) shall ensure that the data or data subjects are made aware of the "Data protection information for insurance contracts" of PrismaLife AG when the contract is concluded.

The latest version of this information is made available to the data subject in the application documents and at <https://www.prismalife.com/en/data-protection/>