

List of service providers of PrismaLife AG

Category of service providers	Service provider	Purpose of data processing	Health data
IT and telecommunications company Provision, maintenance and servicing of software and hardware components, programming and testing, consulting and support services	ACP IT Solutions GmbH* Sonderberg 8, 6840 Götzis, AT	Counselling and support services	No
	ALL CONSULTING AG* Schuppistr. 10, 9016 St. Gallen, CH	Consultancy and support services (including providers of Abacus)	Partially
	ALPHA ComCenter GmbH* Mundenheimer Straße 100, 67061 Ludwigshafen am Rhein, DE	Office service hotline	Partially
	BRCG GmbH* Steinring 125, 44789 Bochum, DE	Support for the telephone switchboard	Yes
	Business-Logics GmbH* Tellerlingstrasse 11, 40721 Hilden, DE	Processing of payment transactions	No
	CleverReach GmbH & Co. KG* Mühlenstr. 43, 26180 Rastede, DE	Dispatch and technical administration of the e-mail newsletter	No
	Microsoft Corporation* One Microsoft Way Redmond, Washington 98052-6399, USA in connection with the subsidiary Microsoft Ireland Operations, Ltd. One Microsoft Place, South Country Business Park, Leopardstown, Dublin 18, IRL	Software provider	Partially
	DeepL GmbH* Maarweg 165, 50825 Cologne, DE	Translation via the DeepL API Pro interface	Partially
	Lifeware SA* Via Valdini 1, 6830 Chiasso, CH	Provision of inventory management software	Yes
	SpeedCom AG* im Alten Riet 153, 9494 Schaan, FL	Telecommunications	No

	3iMedia GmbH* Johann-Georg-Schlosser-Straße 14, 76149 Karlsruhe, DE	Telecommunications	
	Typewise AG* Wiesenstrasse 10a, 8952 Schlieren, CH	Counselling and support services	No
Credit agencies/detective agencies Databases	Infoscore Consumer Data GmbH Rheinstrasse 99, 76532 Baden-Baden, DE	Credit assessment	No
	Creditinfo Malta Ltd 199, Eucharistic Congress Road, Mosta, MST 9036, Malta	Credit assessment	No
	Creditreform Konstanz Müller & Schott GmbH & Co. KG Mainaustr. 48, 78464 Constance, DE	Credit assessment	No
	Information centre for insurance/building society sales agents and insurance brokers in Germany (AVAD) Veritaskai 2, 21079 Hamburg, DE	Identification of dubious and unreliable intermediaries	No
	London Stock Exchange Group (LSEG) 10 Paternoster Square, London, EC4M 7LS, GB	Identification of politically exposed and high-risk persons (World Check database)	No
	Softfair GmbH Albert-Einstein-Ring 15, 22761 Hamburg, DE	Comparison programme for brokers and multiple agencies for preparing offers	Partially
Consultancy firm	CJF Consulting 8914 Aeugstertal, CH	Projection of the insurance portfolio (Mo.net software)	No
	ifa Gesellschaft für Finanz- und Aktuarwissenschaften mbH Lise-Meitner-Str. 14, 89081 Ulm, DE	Consulting, pricing, data validation and analyses	Partially
	USC- Ulrich Stockheim Communications Habsburgerring 2, 50674 Cologne, DE	Communication and public relations	No
	KPMG AG Wirtschaftsprüfungsgesellschaft Barbarossaplatz 1A, 50674 Cologne, DE	Legal advice	Partially
Claims settlement	IHR Rehabilitations-Dienst GmbH* Clever Str. 13-15, 50668 Cologne, DE	Processing of benefit cases, service and fact-finding in benefit cases	Ja

Assistance service provider	Inter Partner Assistance S.A. (AXA Assistance) Avenue Louise 166, Postfach 1, 1050 Brüssel, BE	Support for benefit cases	No
Data shredder	ELREC AG* Brühlgasse 8, 9492 Eschen, FL	Disposal and destruction of data storage media, recycling of old devices	Partially
Debt collection agency	Creditreform Konstanz Müller & Schott GmbH & Co. KG Mainaustr. 48, 78464 Constance, DE	Debt collection	No
Lawyers		Legal advice, representation in court	Partially
Auditing companies	Ernst & Young AG Maagplatz 1, Postfach, 8010 Zürich, CH	Revision	Partially
	Barmenia Krankenversicherung AG Barmenia-Allee 1, 42119 Wuppertal, DE	Revision	Partially
Reinsurer	Partner Reinsurance Europe SE, Zürich Hardstrasse 301, 8005 Zürich, CH	Reinsurance contracts, risk and benefit assessment as well as risk and loss assessment in individual cases, accumulation control	Partially
	RGA International Reinsurance Company dac Branch office for Germany Hohenzollernring 72, 50672 Cologne, DE	Reinsurance contracts, risk and benefit assessment as well as risk and loss assessment in individual cases, accumulation control	Partially
	Swiss Re Europe S.A., Niederlassung Deutschland München Arabellastrasse 30, 81925 Munich, DE	Reinsurance contracts, risk and benefit assessment as well as risk and loss assessment in individual cases, accumulation control	Partially
	Hannover Re, Deutschland Hannover Karl-Wiechert-Allee 50, 30625 Hannover, DE	Reinsurance contracts, risk and benefit assessment as well as risk and loss assessment in individual cases, accumulation control	Partially
Further education institutions	VIWIS GmbH* Thomas Dehler Str. 2, 81737 Munich, DE	Employee training software	No
	Barmenia Versicherungen a. G. Barmenia-Allee 1, 42119 Wuppertal, DE	Learning platform of Barmenia	No
	Zoom Video Communications, Inc.* 55 Almaden Blvd. Suite 600, San Jose, CA 95113, USA	Realisation of webinars, video conferences etc..	No
	KnowBe4 Germany GmbH* Rheinstrasse 45146, 12161 Berlin, DE	Employee training software	No

	Berufsbildungswerk der Deutschen Versicherungswirtschaft (BWV) e.V. Arabellastr. 29, 81925 Munich, DE	Dokumentation der Weiterbildungsmaßnahmen der Versicherungsvermittler	No
Credit institutions		Financial services, processing of payment transactions, securities account management	No
Print shops and postal service providers	Deutsche Post Switzerland & Italy Güterstrasse 107, 4133 Pratteln, CH	Letter collection and dispatch	Partially
	Deutsche Post Charles-de-Gaulle-Str. 20, 53113 Bonn, DE	Letter collection and dispatch	Partially
	Liechtensteinische Post AG Alte Zollstrasse 11, 9494 Schaan, FL	Letter collection and dispatch	Partially
	Barmenia Krankenversicherung AG* Barmenia-Allee 1, 42119 Wuppertal, DE	Printing and dispatch of letters	Partially
Public institutions		Fulfilment of statutory reporting obligations	Partially
Recruitment agency, personnel service provider		Handling of application processes	No
Intermediary		Insurance brokerage, customer support	Yes
Insurances	Barmenia.Gothaer Barmenia.Gothaer AG* Arnoldiplatz 1, 50969 Cologne, DE	Main shareholder of PrismaLife AG Internal Group Services	Partially

* Processor: A company that processes data on behalf of PrismaLife AG.

Please note: This list is not exhaustive and may be amended.

List of service providers PrismaLife AG as at 15.06.2026

Overview of country abbreviations

AT = Austria	GB = United Kingdom (Great Britain)
CH = Switzerland	IT = Italy
DE = Germany	MT = Malta
FL = Principality of Liechtenstein	USA = United States of America
BE = Belgium	IRL = Ireland