# Information on Email Encryption

With this document, we are setting up encrypted email communication (S/MIME) for the domain @prismalife.com. Please forward it to your internal technical contact person if necessary.

**Generally, the responsibility for the encrypted transmission lies with the sending party.**

## Your Contact Details

| | Technical Contact Person (Required) | Business Contact Person (Optional) |
|---|---|---|
| Company | | |
| Name | | |
| Telephone | | |
| Email | | |

Our Contact: PrismaLife AG, IT & Services, its@prismalife.com

## Step 1: Submit Your Certificate to Us

We support S/MIME with domain certificates and with individual certificates. Which option suits you depends on your email system.

### Option A: Domain Certificate (Our Preferred Variant)

With a domain certificate, all emails between our domains are automatically encrypted. Your employees do not have to do anything for this. In order for us to examine whether this is possible with your email system, we require the following information:

| Information | Answer |
|---|---|
| Our email system can encrypt and sign with a domain certificate for its own domain. | ☐ Yes ☐ No |
| Outgoing emails are signed with this domain certificate. | ☐ Yes ☐ No |
| Domain(s) for Which the Certificate Applies | |
| Issuer (CA) of the Certificate | |

How to Proceed:

1) Complete the form.
2) Send it together with the public part of your certificate (e.g. .cer or .p7b) to its@prismalife.com.
3) Integrate our certificate (see Step 2).

If you answer either of the first two questions with “no”, please use Option B.

## Option B: Individual Certificates (Per Email)

Individual certificates are usually automatically recognised and integrated by our email gateway as soon as we receive a signed email.

**This is how you proceed:**

1) Integrate our certificate (see Step 2).
2) Send us a digitally signed email from your email to its@prismalife.com.

From this point on, we will automatically encrypt emails to you. A form is not required for this option.

## Step 2: Integrate the PrismaLife Certificate

To enable you to encrypt emails to us, please integrate the current S/MIME certificate for all @prismalife.com contacts into your email system

Download-Link: Domain_certificate_for_prismalife-com.zip